



Cornerstones for Health Information Exchange: *A CalPSAB Symposium*



PROGRAM GUIDE

October 28, 2008 • Sheraton Grand Sacramento



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October 28, 2008

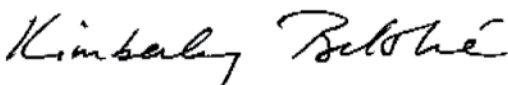
Dear Colleague:

Welcome to the California Privacy and Security Advisory Board's (CalPSAB) first Symposium on privacy and security: "Cornerstones for Health Information Exchange."

In addition to marking the CalPSAB's one-year anniversary, the symposium presents us with an opportunity to share information on our progress in addressing some of the complex issues surrounding health information exchange (HIE). Today's discussions will provide an overview of current HIE efforts in California, highlight our progress in developing a new privacy and security framework to support interoperable HIE exchange, and acknowledge the contributions of key consumer and industry stakeholders.

Your participation, expertise, and contributions will help inform California's efforts to ensure that electronic health systems improve the quality of health care while protecting patients' sensitive and personal information. Thank you for your interest and participation in this important dialogue.

Sincerely,



KIMBERLY BELSHÉ

Secretary

California Health and Human Services Agency



California Privacy and Security Advisory Board

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Veenu Aulakh

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Stanford University School of Medicine

Leanne Gassaway

America's Health Insurance Plans

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Pamela Lane

California Hospital Association

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County of San Diego, California State
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John Rice

California Public Employees
Retirement System

Lynn Rolston

California Pharmacists Association

Paula Smith

American Association of Retired Persons

Past Members:

Carol Henton

Information Technology Association of America

Christopher Ohman

California Association of Health Plans

Dorian Seamster

California Primary Care Association



Agenda-at-a-Glance

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| | | | | |
|--|---|------------|--|----------|
| 8:00 a.m. | – | 9:00 a.m. | Registration..... | Foyer |
| 8:00 a.m. | – | 9:00 a.m. | Continental Breakfast & Exhibit Viewing | Magnolia |
| 9:00 a.m. | – | 10:30 a.m. | Welcome & Opening Remarks | Camellia |
| Keynote Speakers: <i>Kim Belshé, Secretary, California Health & Human Services Agency</i> <i>Mark Frisse, M.D., M.B.A., M.Sc., Accenture Professor of Biomedical Informatics, Director, Volunteer eHealth Initiative, Vanderbilt Center for Better Health</i> | | | | |
| 10:30 a.m. | – | 10:45 a.m. | Break & Exhibit Viewing | Magnolia |
| 10:45 a.m. | – | 12:00 p.m. | Panel on Health Information Exchanges (HIE) in California and Across the Nation | Camellia |
| 12:00 p.m. | – | 1:15 p.m. | Exhibit Viewing | Magnolia |
| 12:15 p.m. | – | 1:15 p.m. | Lunch | |
| 1:15 p.m. | – | 2:30 p.m. | CalPSAB Committee Co-Chairperson's Panel and CHILI Presentations | Camellia |
| 2:30 p.m. | – | 2:45 p.m. | Break & Exhibit Viewing | Magnolia |
| 2:45 p.m. | – | 4:15 p.m. | Breakout Sessions: | |
| Session 1 ePrescribing in California: A Case Study of the Patient's Consent to Share Prescription Information | | | | |
| Beavis | | | | |
| Session 2 Critical Health Information Delivered to the Emergency Room: Patient's Consent to Share Health Information in the Emergency Department | | | | |
| Compango | | | | |
| Session 3 Laboratory Results Exchange in a Rural Community: Patient's Consent to Share Health Information for Laboratories..... | | | | |
| Bondi | | | | |
| Session 4 Mental Health Services Act Technology Transformation: Patient's Consent to Share Mental Health Information | | | | |
| Bataglieri | | | | |
| 4:15 p.m. | – | 4:30 p.m. | Closing Remarks | Camellia |
| 4:30 p.m. | – | 5:00 p.m. | Exhibit Viewing | Magnolia |

Symposium Agenda

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Tuesday, October 28, 2008

| | | |
|--|--|-----------------|
| 8:00 a.m. – 9:00 a.m. | Registration..... | Foyer |
| 8:00 a.m. – 9:00 a.m. | Continental Breakfast & Exhibit Viewing | Magnolia |
| 9:00 a.m. – 10:30 a.m. | Welcome & Opening Remarks | Camellia |
| Keynote Speakers: <i>Kim Belshé, Secretary, California Health & Human Services Agency</i> <i>Description:</i> Secretary Belshé will discuss the importance of establishing a trusted health care information exchange system based on the foundation of security and privacy standards. She will address the challenges in health care delivery and acknowledge and recognize significant contributions to the CalPSAB process. <i>Objective:</i> The attendees will learn about the State of California's emphasis on privacy and security and the development of a public/private venue for collaboration, policy and standards development. <i>Mark Frisse, M.D., M.B.A., M.Sc., Accenture Professor of Biomedical Informatics, Director, Volunteer eHealth Initiative, Vanderbilt Center for Better Health</i> <i>Description:</i> Dr. Frisse is a national leader in health information policy, operations and quality improvement and is well known for addressing privacy and security as a priority. He will provide his perspective about the value of the CalPSAB within the context of the national HIE arena. <i>Objective:</i> The attendees will understand the national activities underway for health information exchange and the impact of privacy and security standards and policy development on those activities. | | |
| 10:30 a.m. – 10:45 a.m. | Break & Exhibit Viewing | Magnolia |
| 10:45 a.m. – 12:00 p.m. | Panel on Health Information Exchanges (HIE) in California and Across the Nation | Camellia |
| <i>Devore Culver, Executive Director, HealthInfoNet</i> <i>Lori Evans, Deputy Commissioner, Office of Health Information Technology Transformation</i> <i>Alex Kam, Acting Director, California Office of Health Information Integrity</i> <i>Charles Parker, Vice President and Chief Technology Officer, MassPro</i> <i>Moderator:</i> Lori Hack, Object Health, LLC <i>Description:</i> An in-depth look at the current state of HIEs within California and across the country and their efforts to develop a trusted network. The panelists are key leaders in the area of HIE and have begun to address the privacy and security issues impacting these efforts. <i>Objective:</i> The attendees will understand the national landscape and the best practices for health information exchange that are developing a "gold standard" for privacy and security. | | |
| 12:00 p.m. – 1:15 p.m. | Exhibit Viewing | Magnolia |
| 12:15 p.m. – 1:15 p.m. | Lunch | |

Symposium Agenda

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Tuesday, October 28, 2008 (continued)

1:15 p.m. – 2:30 p.m.

CalPSAB Committee

Co-Chairperson's Panel and CHILI Presentations Camellia

Privacy

Monica Moldovan, Health Care Information Privacy & Security, UC Davis Health Systems

Security

Kevin Dickey, Chief Information Security Officer, Contra Costa County

David Minch, HIPAA/HIE Project Manager, John Muir Health, California State Association of Counties

Education

Ann Drumm, California Office of Health Information Integrity

David Nelson, Privacy Officer, County of San Diego

Legal

Suzanne Giorgi, J.D., California Office of Health Information Integrity

California Health Information Law Identification Project (CHILI)

Stephen Bonorris, J.D., Hastings Law School

Suzanne Giorgi, J.D., California Office of Health Information Integrity

Description: CalPSAB Committees and California Health Information Law Identification (CHILI) project reports and accomplishments for 2007-2008.

Objective: The attendees will learn about the goals and objectives of CalPSAB Committees, the accomplishments to date, and the opportunities to participate in the future.

2:30 p.m. – 2:45 p.m.

Break & Exhibit Viewing Magnolia

2:45 p.m. – 4:15 p.m.

Breakout Sessions

Description: The participants will review current case studies from the field and present the current analysis of the benefits and risks of the five alternatives in which patient consent may or may not be appropriate in the four scenarios to be discussed. The participants in the Breakout Sessions will be provided an opportunity to comment on the benefits and risks that have been identified by the CalPSAB collaborative committees. They will have the opportunity to express opinions on which alternative they believe best fits the scenarios.

Objective: Provide a venue for public discussion and comments on the benefits and risks of the five approaches to patients' consent to share health information in the four different scenarios. The comments will be taken into consideration by the CalPSAB when deliberating their recommendation for the Secretary of the Health and Human Services Agency.

Session 1

ePrescribing in California:

A Case Study of the Patient's Consent to Share Prescription Information Beavis

Timathie (Timi) Leslie, Managing Director, Manatt Health Solutions

Joanne McNabb, California Office of Information Security & Privacy Protection

Michael Negrete, PharmD, Chief Executive Officer, Pharmacy Foundation of California

David Nelson, Privacy Officer, County of San Diego, California State Association of Counties

Moderator: *Suzanne Giorgi, J.D., California Office of Health Information Integrity*

Symposium Agenda

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Tuesday, October 28, 2008 (continued)

2:45 p.m. – 4:15 p.m. Breakout Sessions (continued)

Session 2

Critical Health Information Delivered to the Emergency Room:

Patient's Consent to Share Health Information in the Emergency Department Compango

Deborah Collier, HIM Manager, Cedars Sinai Medical Center

Kam Coveyou, Information Officer, California Office of Privacy Protection

Amy Hooper, Director of Emergency Services, Mercy Hospital Folsom

*Laura Landry, Executive Director, National Health Information Network Pilot Project,
Long Beach Network for Health*

David Minch, HIPAA/HIE Project Manager, John Muir Health

Moderator: *Kathleen Delaney-Greenbaum, California Office of Health Information Integrity*

Session 3

Laboratory Results Exchange in a Rural Community:

Patient's Consent to Share Health Information for Laboratories. Bondi

Robert Folden, Lab Director, CHW Redding Mercy Medical Center

Beth Givens, Privacy Rights Clearing House

Lee Macklin, California Office of the State CIO

Karen McGlinn, Executive Director, Share Ourselves

Will Ross, Chief Technology Officer, Redwood MedNet

Moderator: *Christine Schmoeckel, California Office of Health Information Integrity*

Session 4

Mental Health Services Act Technology Transformation:

Patient's Consent to Share Mental Health Information Bataglieri

Kevin Dickey, Chief Information Security Officer, Contra Costa County

Judith Miller, Compliance Officer, Los Angeles County Department of Mental Health

*Stephanie Oprendeck, Ph.D., Former Chief, Evaluation, Statistics, and Support Branch,
California Department of Mental Health*

Sean Rashkis, Staff Attorney, Disability Rights California

Moderator: *Ann Drumm, California Office of Health Information Integrity*

4:15 p.m. – 4:30 p.m.

Closing Remarks Camellia

Bobbie Holm, Chief, Policy Branch, California Office of Health Information Integrity

4:30 p.m. – 5:00 p.m.

Exhibit ViewingMagnolia

Keynote Speakers

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Kim Belshé, Secretary, California Health & Human Services Agency

Kimberly Belshé was appointed Secretary of the California Health and Human Services Agency by Governor Arnold Schwarzenegger in November 2003. In this capacity, she serves as a member of the Governor's Cabinet and as his chief advisor on health, social services

and rehabilitative policies.

Kim manages an agency that has more than 32,000 employees, with a total state budget of more than \$76 billion. The agency oversees 11 state departments and one board that are responsible for providing Californians with health, developmental, mental, rehabilitative, social and other critical services. As Agency Secretary, Kim is responsible for providing leadership and oversight of the Agency's efforts to promote the health and well-being of the people of California, particularly those most in need and at-risk.

Prior to joining the Schwarzenegger Administration, Kim served in a number of leadership positions in state government under the administration of Governor Pete Wilson, including Deputy Secretary of the then-Health and Welfare Agency and Director of the Department of Health Services. After a decade of public service in federal and state government, Kim served as the program director for The James Irvine Foundation, a multipurpose foundation dedicated to expanding opportunities for the people of California.

Throughout her career, Kim has served in a number of civic capacities. She is a board member of the Great Valley Center, which is dedicated to promoting the sustainability of California's Central Valley region, and served as a founding commissioner of the California Children and Families Commission.

Kim is a native of San Francisco and holds a master's degree in public policy from Princeton University and a bachelor's degree in government from Harvard.



Mark Frisse, M.D., M.B.A., M.Sc., Accenture Professor of Biomedical Informatics, Director, Volunteer eHealth Initiative, Vanderbilt Center for Better Health

Mark Frisse is the Accenture Professor of Biomedical Informatics at Vanderbilt University. He is responsible for coordinating

regional, state, and national projects aimed at the application of information technology to advance patient care. Working through the office of the Governor of the State of Tennessee, he is director of one of the Nation's six AHRQ-funded state and regional demonstration programs in health information

technology, focusing on the development of a comprehensive health information exchange system for southwest Tennessee. He also supports activities sponsored by the Markle Foundation, the Agency for Healthcare Research and Quality National Resource Center, the American Medical Informatics Association, and the eHealth Initiative.

Prior to assuming his position at Vanderbilt, Dr. Frisse was Vice President in First Consulting Group's Clinical Transformation Practice working to advance quality and safety through the application of technology, process redesign, evaluation techniques, and evidence-based practice. His experience includes quality and financial analysis, key metrics assessment, clinical visioning, strategy, vendor selection, pre-implementation planning, and clinical quality program alignment. In addition to participating in numerous short-term planning and evaluation engagements, Dr. Frisse served as an operational Vice President overseeing two large-scale transformation and clinical systems implementation efforts.

Prior to joining First Consulting Group, Dr. Frisse was Chief Medical Officer and Vice President, Clinical Information Services at Express Scripts, one of the Nation's largest independent pharmaceutical benefits management concerns. He served as general manager for their Practice Patterns Science subsidiary - a firm applying integrated medical and pharmaceutical claims data to reduce practice variation to a client list that included Blue Cross / Blue Shield of Missouri and Humana. He participated in the formation of RxHub - a new approach to electronic transmission of prescriptions from physicians to pharmacies. He was also responsible for the Express Scripts' DrugDigest consumer Web site and was active in the development of Express Scripts' consumer e-business strategy.

A Board Certified Internist, Dr. Frisse was a Professor of Medicine and Associate Dean at Washington University School of Medicine and he served as academic director of the Health Services Executive MBA program at the John M. Olin School of Business. In collaboration with the BJC System, he and his colleagues developed several innovative applications for adverse drug event prevention.

Dr. Frisse received his MD and MBA from Washington University and received a Master's Degree in Medical Information Science from Stanford University. Active in medical informatics for 20 years, he is the author of approximately 50 scientific papers, reviews, and book chapters on medical informatics. He served as a consultant for numerous government agencies and health care concerns. He was a member of the National Research Council's Committee on Enhancing the Internet for Health Applications and more recently was an author of a national report on ePrescribing prepared by the eHealth Initiative. He also has authored works on laboratory data exchange interoperability and the financial impact of e-prescribing. He serves on the boards of the eHealth Initiative and SureScripts, LLC

Speaker Biographies

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Devore Culver, Executive Director, HealthInfoNet

Devore Culver served as Chief Information Officer at Eastern Maine Healthcare in Bangor for 16 years. He is one of Maine's most experienced health information technology leaders, and was appointed by Governor Angus King to the State's Information Systems Advisory Board and the Governor's Task Force on Y2K readiness. He also co-chaired the Governor's Task Force on Telemedicine. In 2004 he relocated to Rhode Island to serve in senior management for national companies focused on electronic clinical information-sharing. Culver, holds an undergraduate degree from Brown University and a graduate degree in healthcare management from Northwestern University.

After leaving Eastern Maine Healthcare in 2004, Culver joined Eclipsys Corporation in Boston and later Cerner Corporation, where he served as a senior manager responsible for the installation of advanced clinical information systems software and the delivery of consulting services to healthcare clients in a multi-state region of the U.S.

Culver initiated new technology designed to enhance access to clinical data and medical records across the Eastern Maine Healthcare system; Developed telemedicine service for delivery of psychological assessment and consultation; Instituted a business plan, delivering clinical information to physician offices in eastern and northern Maine.

Culver is now Executive Director of Maine Health Infonet, a nonprofit organization charged with the responsibility of developing a uniform electronic network to support the transmission, use and maintenance of the medical records of the citizens of the state. The requirements, scope, stakeholders and lessons learned from this project change on almost a daily basis.

Lori Evans, Deputy Commissioner, Office of Health Information Technology Transformation

Lori Evans as Deputy Commissioner for the new Office of Health Information Technology Transformation, is responsible for leading State and private-sector efforts to improve health care quality, accountability and efficiency through widespread deployment of health information technology.

Ms. Evans served as a senior adviser to Dr. David Brailer, the nation's first national coordinator for health information technology in the U.S. Department of Health and Human Services, and was responsible for launching landmark initiatives for the certification of health information tools, modernization of health information standards, nationwide information-sharing architectures, and evaluation of new policies for protecting consumer privacy. Most recently, she served as a Managing Director of Manatt Health Solutions, a national health care policy and business advisory division of Manatt, Phelps and Phillips, leading the health information technology practice. Additionally, she has held management positions at the eHealth Initiative and CareScience Inc. She has served as a senior consultant with

the Permanente Medical Group, as well as a policy analyst and research scientist at the University of California San Francisco and the George Washington University.

Alex Kam, Acting Director, California Office of Health Information Integrity (CalOHI)

CalOHI is part of the Health and Human Services Agency and has statutory responsibility to coordinate State governments implementation and compliance to the federal Health Information and Portability and Accountability Act of 1996. In Fiscal Year 2007-08, the proposed budget for HIPAA Implementation was \$78,674,000. Since 2006, Alex has led the transformation of CalOHI from an agency with a focus on HIPAA implementation issues to one that is now also engaged in electronic health information exchange and enforcement. CalOHI supports the work of the California Privacy and Security Board (CalPSAB). CalPSAB is a private/public advisory board that is working collaboratively with representatives for the healthcare industry, advocates and consumers to develop privacy and security standards for health information exchange in California. Beginning in January 2009, CalOHI will also become the agency responsible for enforcing California's medical privacy laws.

Prior to serving as the director, he served as Chief of CalOHI's Operations Branch since the Office's inception in 2001. As operations Chief, he was responsible for the statewide HIPAA compliance reviews, fiscal and administrative operations and legislation. Before his assignment with CalOHI, Alex served in several management positions with the California Department of Social Services in the CalWORKS program.

Charles Parker, Vice President and Chief Technology Officer, MassPro

Charles Parker is the Vice President and Chief Technology Officer, responsible for project management and external activities to promote adoption of Healthcare Information Systems. His primary duties include managing the Doctor's Office Quality – Information Technology (DOQ-IT) project focused on increasing the adoption of Electronic Health Records in Massachusetts and nationally along with increasing adoption of Computerized Physician Order Entry in Acute care settings and developing HIT systems in Home Health and Long Term Care facilities. With over 17 years of experience in the technology field, Mr. Parker's previous work included Director and National Lead for Internet Technologies, Director Strategic Accounts, and Director EMR implementations at VHA Inc.; Coordinator for SBC Services, Systems and Network Consultant/Owner of Independent Data Management Inc. and Partner in O'Neal and Associates Consulting. He received his Bachelor of Arts in Communication Studies and Business Management from Texas Tech University. Mr. Parker serves on the Board of Directors for the Massachusetts Health Data Consortium and the Massachusetts eHealth Collaborative (MaeHC). Mr. Parker is a member of the Healthcare Information Management Systems Society, HFMA, and serves as the Secretary for the Meditech Chief Information Officer Chowderhead Society.

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Notes

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Notes

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This image shows a full page of blank handwriting practice paper. It features approximately 28 evenly spaced horizontal blue lines across the entire page, providing a guide for letter height and placement. The lines are uniform in color and thickness, set against a plain white background. There are no margins, text, or other markings present.

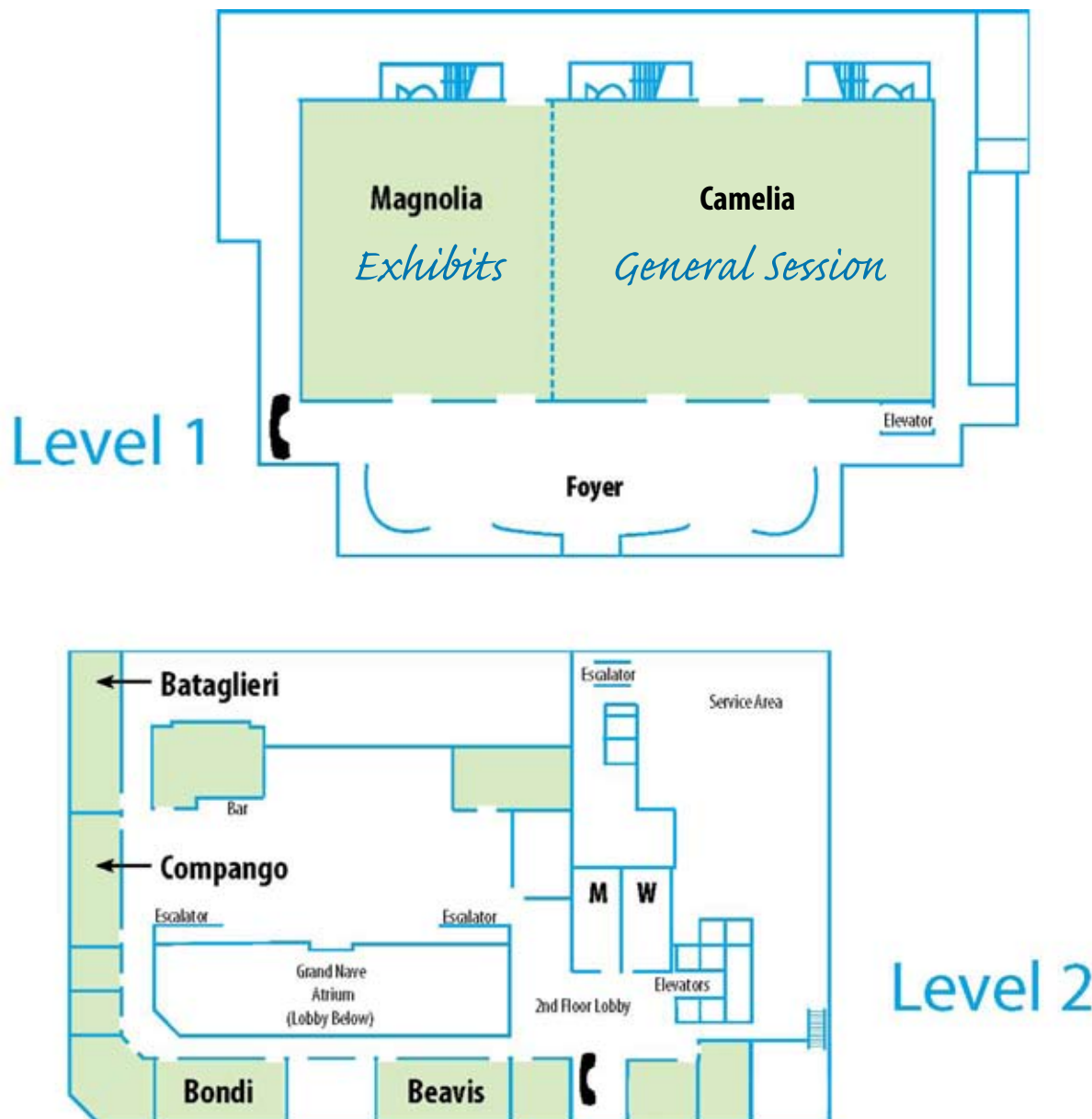
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Facility Map

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Breakout Rooms (Level 2)

- Session 1 Beavis
- Session 2 Compango
- Session 3 Bondi
- Session 4 Bataglieri